**9 Writing**

**Order Correction Request**

**Customer:** **Lea Carmichael**  
**Order Number:** **25841**

**Description of Problem:** The customer was supposed to receive **thirty regular optical mice and six wireless optical mice**.  
Instead, she received **thirty-six regular optical mice**.  
  
**Correction Needed:** We need to **send six wireless mice right away**.  
  
**Please describe any special offers you made to the customer: I agreed to include two extra wireless mice in order, free of charge.**